# **QUALITY POLICY**

ABZ Group operates in oil and gas, marine, and other segments. The company provides specialized professionals for the offshore and onshore areas, as well as consulting, training and development services.

Our Quality Policy reflects the commitment to excellence in processes and in the service to internal and external customers. We are dedicated to creating value for our clients and candidates.

# 1. Commitment to Quality, with a focus on the customer:

ABZ Group is committed to providing services that meet customer requirements and current standards. We continuously strive for quality improvement in all our processes and put the needs and expectations of our customers at the heart of our operations.

### 2. Leadership Involvement:

The company's top management is committed to promoting a culture of quality, implementing and maintaining the Integrated Management System.

### 3. Continuous Improvement:

We are committed to continuous improvement of our processes and services. We conduct regular performance reviews, internal audits, and management reviews to identify areas for improvement and implement corrective and preventive actions.

### 4. Training and Development:

We invest in the continuous development of our team, promoting training and qualifications that ensure updating with the best practices in the sector, customer demands and legal requirements.

#### 5. Communication and Transparency:

We maintain clear and transparent communication with our clients, partners, candidates, and employees. We encourage feedback and the exchange of information to enhance our services and strengthen relationships.

# 6. Legal and Regulatory Compliance:

We are committed to complying with all laws, regulations, and standards applicable to our industry, ensuring that our services are always in compliance with legal and ethical requirements

William Mair Diretor

Gordon Walke

Diretor







05/02/2025 | Rev. 8